

Crime Prevention Guidance

Security Advice For Pharmacies

The Police Service of Northern Ireland is committed to the continued working with pharmacies to protect their business and prevent crime. We recognise this will be an anxious time so here is a summary of security advice which provides the steps you can take to protect your staff and business.

Further Advice can be sought from the National Business Crime Centre

<https://nbcc.police.uk/guidance> or from PSNI Crime Prevention Unit

The following advice must be read in conjunction with the Home Office security guidance document for existing or prospective Controlled Drug Licensees

<https://www.gov.uk/government/publications/general-security-guidance-for-controlled-drug-suppliers>

- Do not divulge when deliveries are expected.
- Place temporary barriers on open plan counters to restrict access.
- Remove Identification badges/lanyards when leaving the premises and secure computer log in cards.
- Encourage staff to positively engage with customers, promote social distancing and vigilance.

- Prepare storage & sorting areas in advance of deliveries
- Maintain Public & Private area separation, use signage to set rules and lock unused rooms
- Remove Identification badges/lanyards when leaving the premises and secure computer log in cards.
- If unsure ASK!

It is important that you and your team keep controlled drugs out of sight from the public/customers and do not inadvertently draw attention to additional quantities of drugs in the pharmacy

S

Staff – Train, Support and talk to your staff about the information in this document

S

Signage –Set clear rules and make it clear which are staff only areas

T

Take - Note every incident no matter how small and report crime to the PSNI

A

Advise – Staff to lock unused rooms and be vigilant.

A

Assess – The security of your premises inside and out, and have an up to date security risk assessment.

F

Follow – And rehearse pre planned open & close routines.

Y

You – Can seek further information

E

Ensure – Drugs are locked away in an appropriately security rated cabinet and behind multi layers of security.