

Agenda**MEETING OF THE BSO BOARD**

A meeting of the BSO Board will take place on **Monday 9 July 2012 at 2.00 pm in the Boardroom, BSO HQ, 2 Franklin Street, Belfast.**

1. Apologies – Teresa Molloy, Hugh McPoland, Alphy Maginness, Shane Devlin
2. **Chairman's Business**
3. **Minutes**
 - (i) Minutes of Meeting held on 31 May 2012 – **Marked A** **For Approval**
 - (ii) Minutes of Meeting held on 21 June 2012 – **Marked B** **For Approval**
4. **Matters Arising from Minutes:-**
 - (i) Action Sheet arising from Meeting held on 31 May 2012 – **Paper BSO 49/2012 refers** **For Noting**
 - (ii) Action Sheet arising from Meeting held on 21 June 2012 – **Paper BSO 50/2012 refers** **For Noting**
5. **Financial Matters**
 - (i) Summary Finance Report – May 2012 – **Paper BSO 51/2012 refers – Director of Finance to Report** **For Noting**
 - (ii) Budget – 2012/2013 – **Paper BSO 52/2012 refers – Director of Finance to Report** **For Approval**
6. Update of Management of Contracts – **PAPER TO FOLLOW - Chief Executive to Report** **For Noting**
7. Update from Board Sub-Group re Gartner Report – **CX to Report** **For Noting**
8. Temporary Realignment of Responsibilities at Director Level – **Paper BSO 53/2012 refers – Chief Executive to Report** **For Approval**
9. Corporate Balanced Scorecard – May 2012 – **Paper BSO 54/2012 refers – Director of Customer Care and Performance to Report** **For Noting**
10. BSTP Update – **Paper BSO 55/2012 refers – Chief Executive to Report** **For Noting**

11. **GAC**

Minutes of Meeting held on 17 April 2012 – *Paper BSO 56/2012 refers – GAC Chairman to Report*

For Noting

12. **Any Other Business**

13. Date of Next Meeting – *Thursday 30 August 2012 – 2.00 pm – Boardroom, BSO HQ.*

For Noting