

## DRUG ALERT

### CLASS 4 MEDICINES DEFECT INFORMATION

Caution in Use

Distribute to Pharmacy Level

Dear Healthcare Professional

**Crescent Pharma Ltd**

**PL 20416/0260**

### Memantine 10mg Film-Coated Tablets

Batch Number	Expiry Date	Pack Size
10819	08/2022	28
20819	08/2022	28
11119	11/2022	28

#### Brief description of the problem

Crescent Pharma Ltd has informed us of a discrepancy on the product packaging for the above batches. The discrepancy relates to the incorrect quantity printed on one side (end flap) of the packs in error. The incorrect end flap states that the quantity of tablets within the pack is 30, however this is incorrect and should state 28 as per all other sides of the pack, (see Annex 1). The other product details on the pack including the name, strength and pharmaceutical form of the medicine are correct.

#### Advice for healthcare professionals

Healthcare professionals are advised to exercise caution when dispensing the product. There is no risk to product quality as a result of this issue, therefore the associated batches are not being recalled at this time.

#### Further Information

For more information or medical information queries, please contact: Crescent Pharma Ltd. Medical Information Department on +00351 214643225, via email on [tiago.barca@pharsolution.com](mailto:tiago.barca@pharsolution.com) or +44 (0) 1256 772740.

Annex 1 – Packaging error (circled); incorrect quantity labelled on end flap





Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter.

RQIA should bring this information to the attention of private hospitals/clinics registered with them and any other relevant care facilities

The Business Services Organisation is asked to bring this information to the attention of Community Pharmacists and General Medical Practitioners directly.

**TO ALL CHEMISTS, DOCTORS ON THE LISTS**

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2 Franklin Street  
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Telephone No. 028 9536 0333

**26<sup>th</sup> February 2020**

Pharmaceutical website: <http://www.hscbusiness.hscni.net>