

**MEDICINES RECALL**  
**CLASS 2 MEDICINES RECALL**  
**Action Within 48 Hours**  
**Pharmacy/Wholesaler Level Recall**

Dear Healthcare Professional

**Novartis Pharmaceuticals UK**

**Lucentis 10 mg/ml solution for injection in pre-filled syringe**

**EU/1/06/374/003**

Batch Number	Expiry Date	Pack Size	First Distributed
21B15IA	Jan 2024	1	07 September 2021

Active Pharmaceutical Ingredient: Ranibizumab

**Brief description of the problem**

Novartis Pharmaceuticals UK are recalling the above batch due to a faulty plunger stopper which has led to an increased number of customer complaints relating to the plunger being difficult to press down.

The faulty plunger stopper batch has only been used in batch 21B15IA and no other batches of Lucentis are impacted.

**Advice for healthcare professionals**

Stop supplying the above batch immediately. Quarantine all remaining stock and return it to your supplier using your supplier's approved process.

**Further Information**

For more information or medical information queries, please contact: 01276 698370, or email [medinfo.uk@novartis.com](mailto:medinfo.uk@novartis.com)

For stock control queries, please contact: 08457 419442, or email [claims.customer\\_care@novartis.com](mailto:claims.customer_care@novartis.com)

**MPS 2830**  
**MMS 2030**



Recipients of this Medicines Recall should bring it to the attention of relevant contacts by copy of this notice.

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**TO ALL CHEMISTS, DOCTORS ON THE LISTS**  
Telephone No. 028 9536 0333

**13<sup>th</sup> December 2021**