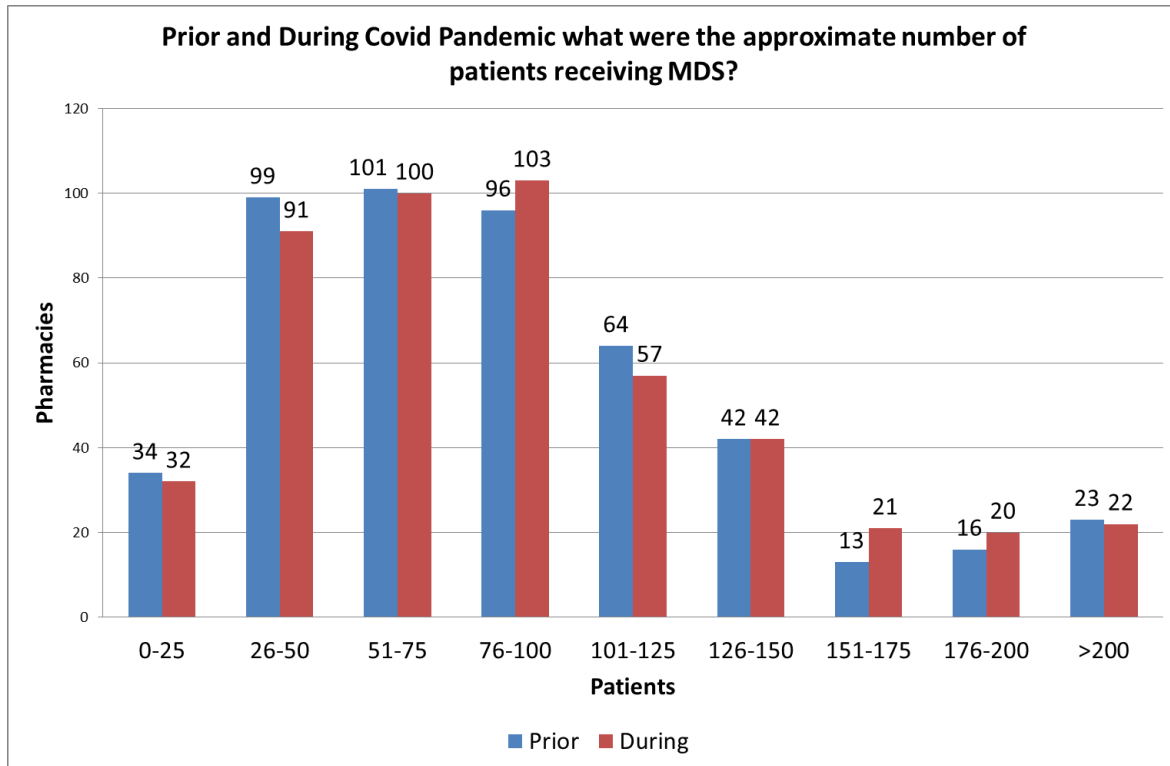


Adherence Support: Monitored Dosage Systems (MDS) Report of findings from Community Pharmacy Survey

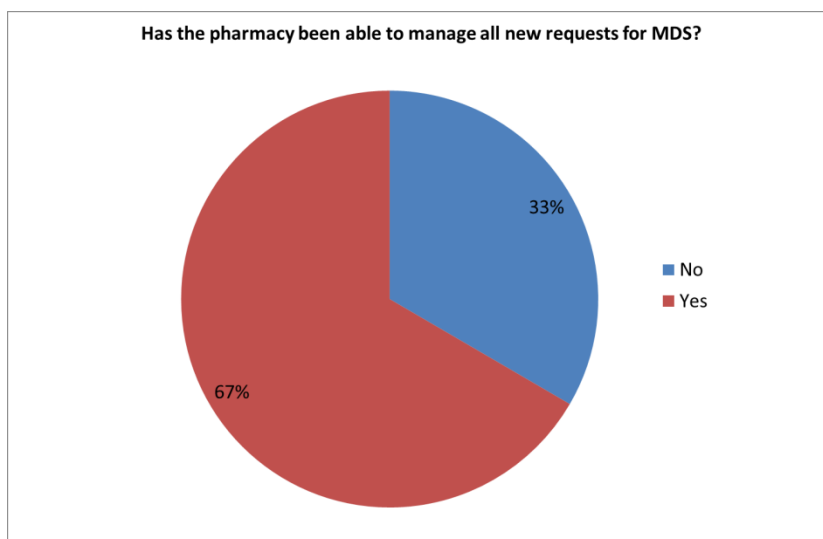
The following information has been collated from the 503 responses which have been received to date.

Chart showing provision of MDS prior to and during Covid Pandemic

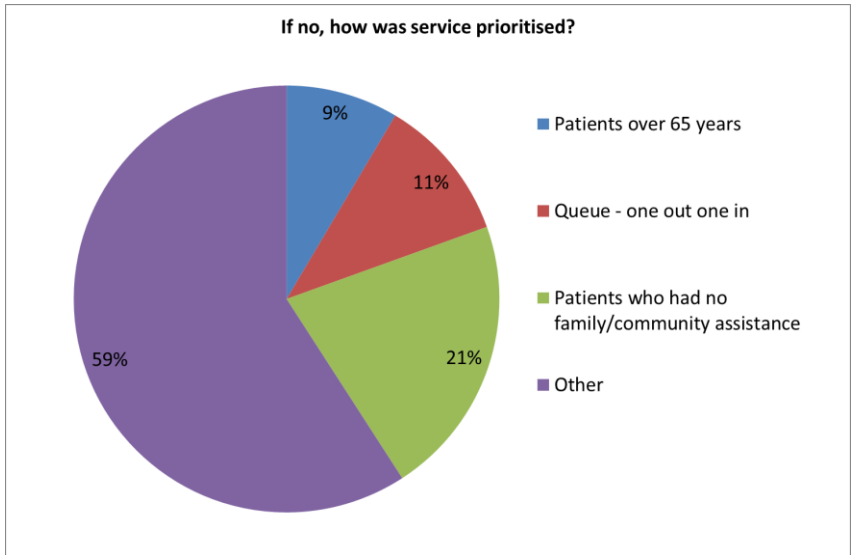


This chart shows the number of patients receiving MDS prior to and during Covid-19. The majority of pharmacies (82%) reported no significant change to the numbers of patients receiving their medicines in this way, 12% of pharmacies increased MDS provision and 2% reduced MDS provision. (Data was unavailable for the remaining 4 %.)

How community pharmacy has managed new requests for MDS



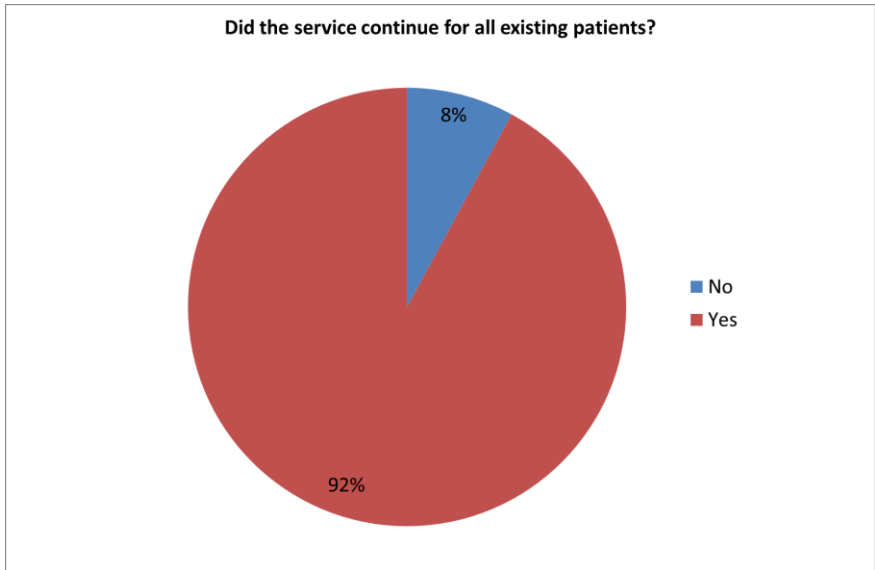
Community pharmacies were generally able to manage all new requests for MDS with only a third of pharmacies not being able to provide additional MDS.



Of the 164 pharmacies that were not able to manage requests for new patients, a range of strategies were used to prioritise the service as shown. Responses categorised as “other” included, for example:

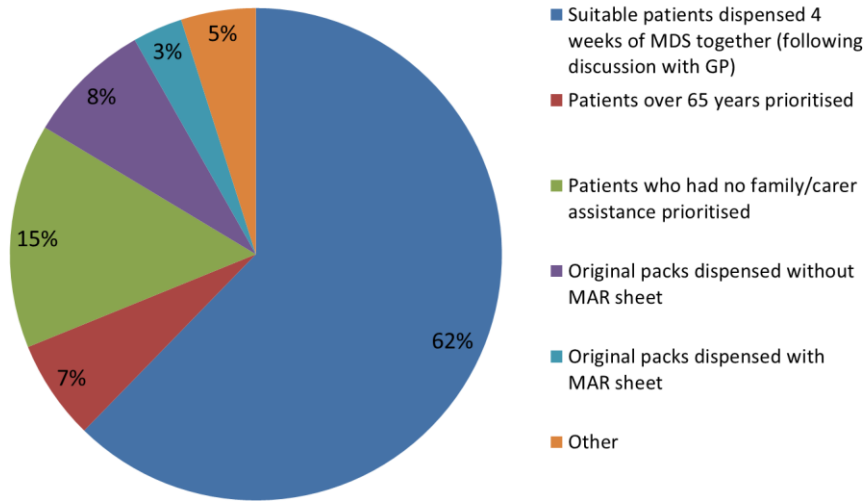
- Not taking on any new patients as at capacity
- Referred patients to another branch which had capacity to provide MDS
- Carried out a Medicines Adherence assessment

How community pharmacy managed provision of MDS for existing patients



Community pharmacies were able to maintain provision of MDS for existing patients in the vast majority of cases (92%). Several pharmacies reported that this was only possible through working additional hours, employing additional staff and the dedication of their pharmacy teams

If no, how was the service amended? (please tick all which apply)



Of the 39 who needed to amend how their service was provided, a number of strategies were employed as shown. Most often this was provision of 4 weeks supply at one time following discussion with the patient's GP.