

To:  
All GP Practices  
All Community Pharmacies

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[www.hscboard.hscni.net](http://www.hscboard.hscni.net)

28<sup>th</sup> August 2019

Dear Colleague,

## **MEDICINES USE REVIEW (MUR) SERVICE EVALUATION - PATIENT REFERRALS TO GP PRACTICE**

The Medicine Use Review (MUR) service was introduced in community pharmacies in April 2013 with the aim of improving patient knowledge, adherence and use of medicines.

An evaluation of the service is being undertaken by the School of Pharmacy, Ulster University (UU). A key element of the evaluation is to determine the outcome of referrals made by the community pharmacist to the GP practice following completion of the MUR.

A random sample of 120 patients, whose MUR resulted in a subsequent referral to another health care professional, have been identified from HSCB information. I am writing to seek your support with this evaluation if any of your patients are included in the audit sample.

### **Process for Community Pharmacists**

If patients from your pharmacy have been included in the sample your Pharmacy Adviser will be in contact to advise on the process for sharing the MUR clinical record with the patient's GP practice. Please note: there will be no more than 2 patients selected for any pharmacy.

### **Process for GP Practices**

If patients from your practice have been included in the sample your practice pharmacist will be contacted by your Pharmacy Adviser who will provide further advice on the process and provide the link to the online data collection form.

Patient consent<sup>1</sup> for the service allows for sharing of the patient's MUR record for the purposes of clinical audit.

When the MUR clinical record has been received from the community pharmacist, the practice pharmacist, with permission from the practice, will complete the data collection form. This data set will not contain any patient level information and the analysis will be carried out by the School of Pharmacy, UU.

This element of the MUR service evaluation will help us understand to what extent the service results in improved outcomes for patients and will also inform future service development.

Thank you in advance for your help with this and I look forward to sharing the results of the evaluation in due course.

If you have any queries please contact Joanne McDermott, Pharmacy Adviser on 02895361015 or [joanne.mcdermott@hscni.net](mailto:joanne.mcdermott@hscni.net)

Yours sincerely,



**Joe Brogan**  
**Assistant Director Integrated Care**  
**Head of Pharmacy and Medicines Management**

CC. Gerard Greene, CPNI  
Glynis McMurtry, GP Federations

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<sup>1</sup> [http://www.hscbusiness.hscni.net/pdf/MUR\\_patient\\_consent\\_form.pdf](http://www.hscbusiness.hscni.net/pdf/MUR_patient_consent_form.pdf)