

To: All Community Pharmacies

**Directorate of Integrated Care
Western Office**
Gransha Park House
15 Gransha Park
Clooney Road
LONDONDERRY
BT47 6FN

Tel : 02871 363375

Fax : 02895 361166

Web Site : www.hscboard.hscni.net

15th May 2019

Dear Colleagues,

COMMUNITY PHARMACY MEDICINES USE REVIEW (MUR) SERVICE 2019/20

The MUR service provides a means of improving outcomes for patients by enhancing how medicines are used. It also provides a mechanism to develop the role of Community Pharmacists in medicines management.

Current position

For the 2017/18 year, 96% of pharmacies have contracted with HSCB to provide the MUR service with 75% of these pharmacies having subsequently provided MURs and submitted claims for payment to the HSCB.

Funding available for 2019/2020

Although the funding available for the service remains the same as in previous years, the number of MURs which can be commissioned from each Community Pharmacy remains the same as before.

130 initial MURs @ £28
30 follow up MURs @ £9

Pharmacists who consider that a larger number of their patients would benefit from a follow-up MUR should contact their local office for advice.

Submission of claims

Pharmacies are reminded that completed claim forms should be submitted to the Local Integrated Care office on a monthly basis, together with the monthly monitoring form. Claims received within the

first 5 working days of the month will be processed and paid within the same month.

Target group

The service remains targeted towards patients with respiratory conditions, such as asthma and COPD, along with patients with diabetes (as detailed in the guidance document which can be accessed at the following link:

http://www.hscbusiness.hscni.net/pdf/Guidance_for_conducting_MURs.pdf).

The resources available to assist you in the delivery of MURs have been updated and can be accessed via the following link:

<http://www.hscbusiness.hscni.net/services/2427.htm>

Training

There are a number of training sources available which may assist pharmacists to maintain competency to deliver this service. Further details can be obtained from <http://www.nicpld.org/courses/>

Monitoring and evaluation

An on-going programme of monitoring of the service is in place and contractors may be asked to submit MUR records to the HSCB for review, in line with the service specification. The formal evaluation of the service continues and a review of patients' experiences has been completed by School of Pharmacy, Ulster University. The survey showed a high level of satisfaction with the service which is extremely encouraging. There is a number of learning points which have been identified from the survey and we will be working collaboratively with CPNI to address these.

I would like to take this opportunity to thank you for your continued support with this valuable service for patients. If you have any queries in relation to this correspondence, or the service generally, please contact your Pharmacy Adviser at your local HSCB office.

Yours sincerely,



Joe Brogan
Assistant Director Integrated Care
Head of Pharmacy and Medicines Management

CC. Gerard Greene, CPNI