

Team Name:
BSO PaLS R&D UNIT BCH

Nominating Manager:
JACK WARREN

SUPPLY CHAIN RATIONALISATION PaLS R&D UNIT BCH

SITUATION

The service is currently provided by five PaLS staff based at Coolmore stores on the BCH site. It has been identified that the current premises pose a health and fire safety risk to staff and visitors. There is significant investment required to bring the premises up to regulatory standards and to upgrade the ICT network. Migration of the PaLS service offering at acute sites from local stores to a receipt and distribution service has also highlighted the benefits of a more central, smaller and modern facility in the heart of the operation and will align the R&D service at the Belfast City Hospital with the regional model.

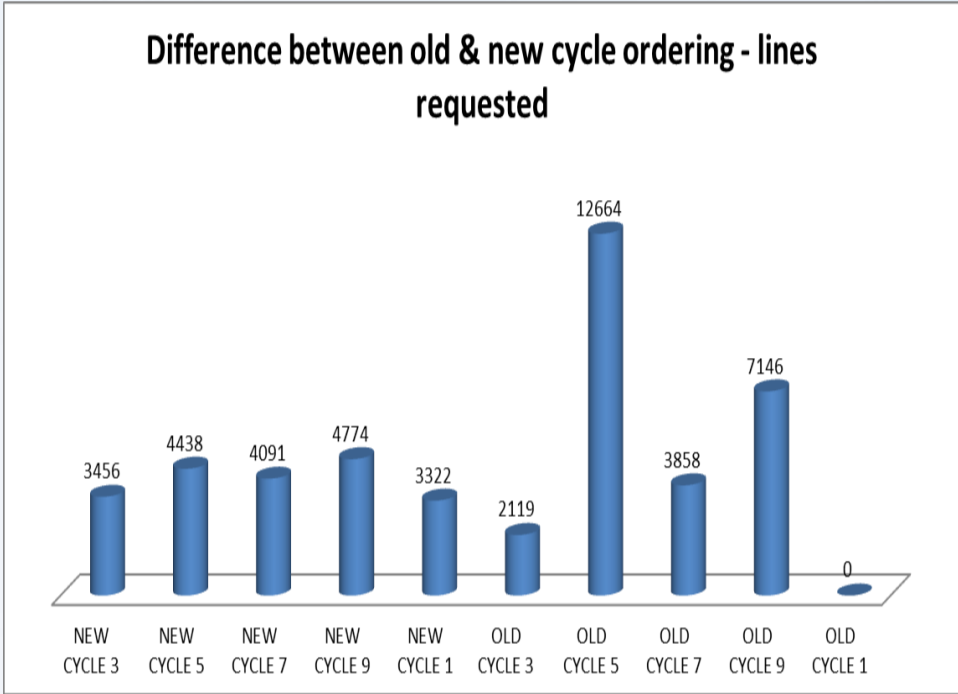


TASK

To improve the service the Logistics team identified the following desired changes:

- ✓ Centralise and manage the logistics operation on site to allow healthcare professionals to focus on delivering care
- ✓ Relocate the R&D unit to the basement of the BCH Tower
- ✓ Re-schedule PaLS stock deliveries to the BCH site

The following data demonstrates the unevenness of the EMM ordering and delivery arrangements for the BCH for a one month period:



ACTIONS

BHSCT identified a new location in the basement of the BCH tower that satisfied PaLS Requirements, and the work on the new premises was achieved with investment from BHSCT in partnership with PaLS.



RESULTS

Our aim is to provide a value added supply chain service to BCH in order to :

- ✓ Ensure HSC customers are supported by a robust and efficient supply chain
- ✓ Streamline the supply chain
- ✓ Standardise practices
- ✓ Harmonise the service delivery
- ✓ Enhance patient safety
- ✓ Improve prompt payment
- ✓ Futureproof the service
- ✓ Improve customer experience in the Electronic Materials Management stock ordering system

Corporate Objectives

- DELIVER HIGH QUALITY VALUED SERVICE
- DEVELOP OUR SERVICES IN PARTNERSHIP WITH OUR CUSTOMERS
- DEMONSTRATE CONTINUOUS IMPROVEMENT IN PURSUIT OF EXCELLENCE
- HELP OUR PEOPLE EXCEL AT WHAT WE DO